

AqBanking - Bug #249

Error on executing job, Status: rejected (5)

21.11.2021 15:00 - devurandom

Status:	Feedback	Beginn:	21.11.2021
Priorität:	Normal	Abgabedatum:	
Kategorie:			
Betriebssystem:	Linux	Anwendung:	GnuCash
AqBanking-Version:	6.4.1	Version der Anwendung:	4.9
Beschreibung			
With gnuCash 4.5 and aqbanking 6.2.9 I tried "Actions > Online Actions > Get Transactions...", which resulted in a dialogue "Error on executing job, Status: error (11)". I then updated to gnuCash 4.8 and aqbanking 6.4.0 and the same action now results in "Error on executing job, Status: rejected (5)". "Actions > Online Actions > Get Balance" works flawlessly in both versions. I authenticate using the SecureGo Plus app. I suspect this might be the same issue as #219. <pre>❏ cat /tmp/.private/\$USER/gnuCash.trace * 14:41:28 ERROR <gwenhywfar> gui_dialogs.c: 365: Progress by id 00000002 not found * 14:41:28 ERROR <gwenhywfar> gui_dialogs.c: 365: Progress by id 00000002 not found * 14:41:28 ERROR <gwenhywfar> gui_dialogs.c: 365: Progress by id 00000002 not found * 14:41:28 WARN <gnc.import.aqbanking> bal_accountinfo_cb: noted_bal == NULL. Assuming 0 * 14:41:36 ERROR <gwenhywfar> gui_dialogs.c: 365: Progress by id 00000002 not found * 14:41:37 ERROR <gwenhywfar> gui_dialogs.c: 365: Progress by id 00000002 not found * 14:41:37 ERROR <> cbox_itan2.c: 120: Original job: * 14:41:37 ERROR <> cbox_itan2.c: 123: TAN job: * 14:41:37 ERROR <aqhbci> provider_tan.c: 177: Challenge contains no optical data * 14:41:37 ERROR <aqhbci> tanmechanism.c: 210: Using TAN mechanism "text" * 14:42:00 ERROR <aqhbci> cbox_itan2.c: 406: Adding result 3040 to job JobGetTransactions * 14:42:00 ERROR <aqhbci> cbox_itan2.c: 406: Adding result 3040 to job JobTan * 14:42:00 ERROR <aqhbci> cbox_itan2.c: 406: Adding result 900 to job JobGetTransactions * 14:42:00 ERROR <aqhbci> cbox_itan2.c: 406: Adding result 900 to job JobTan * 14:42:00 ERROR <gwenhywfar> gui_dialogs.c: 365: Progress by id 00000002 not found * 14:42:00 WARN <gnc.import.aqbanking> gnc_ab_gettrans: Error on executing job</pre> With aqbanking 6.2.9 there were a lot fewer messages, but sadly I did not keep a copy of the file. In ~/.aqbanking/backends/aqhbci/data/banks/de/[REDACTED]/logs/[REDACTED].log I see messages like: HNHBK and HNSHK with text "Auftrag empfangen - Sicherheitsfreigabe erforderlich", followed by HNSHK without an obvious text message, followed by HNHBK without obvious text, followed by HNHBK with "Es liegen weitere Umstze vor" and what looks like the list of transactions, followed by HNSHK, HNHBK, and finally HNHBK and HNSHK with "Dialog beendet".			

Historie

#1 - 13.12.2021 23:02 - devurandom

Were you already able to take a look at this? Is there anything I can do? Some additional data I can provide?

#2 - 16.01.2022 20:49 - devurandom

- AqBanking-Version wurde von 6.4.0 zu 6.4.1 geändert

Still reproducible with Gwenhywfar 5.8.2 and AqBanking 6.4.1 (and GnuCash 4.8):

- 20:43:32 ERROR <gwenhywfar> gui_dialogs.c: 365: Progress by id 00000002 not found
- 20:43:32 ERROR <> cbox_itan2.c: 120: Original job:
- 20:43:32 ERROR <> cbox_itan2.c: 123: TAN job:
- 20:43:32 ERROR <aqhbci> provider_tan.c: 177: Challenge contains no optical data
- 20:43:32 ERROR <aqhbci> tanmechanism.c: 210: Using TAN mechanism "text"
- 20:44:08 ERROR <aqhbci> cbox_itan2.c: 406: Adding result 3040 to job JobGetTransactions
- 20:44:08 ERROR <aqhbci> cbox_itan2.c: 406: Adding result 3040 to job JobTan
- 20:44:08 ERROR <aqhbci> cbox_itan2.c: 406: Adding result 900 to job JobGetTransactions

- 20:44:08 ERROR <aqhbc> cbox_itan2.c: 406: Adding result 900 to job JobTan
- 20:44:08 ERROR <gwenhywfar> gui_dialogs.c: 365: Progress by id 00000002 not found
- 20:44:08 WARN <gnc.import.aqbanking> gnc_ab_gettrans: Error on executing job

#3 - 16.01.2022 21:06 - devurandom

- Version der Anwendung wurde von 4.8 zu 4.9 geändert

And also reproducible with GnuCash 4.9.

#4 - 16.02.2022 09:25 - martin

- Status wurde von New zu Feedback geändert

I would need the full console log (redacted to remove user ids) to analyze the problem. It can't be [#219](#) as far as I can see.

Please see <https://www.aquamaniac.de/rdm/projects/aqbanking/wiki/Bugreports>. If you want to send the console log please only send it directly to me, preferably encrypted.

#5 - 19.02.2022 19:19 - devurandom

I talked to my bank and they told me that their FinTS/HBCI server only serves the last 90d. The fact that I am being asked for a TAN indicates that GnuCash requests more than 90d. I manually limited the range to <90d and that succeeded.

Thus I cannot send you console logs anymore. I could send you the network / communication logs, if those would still be useful to maybe help improve the error message.